

Flat 2/2
3 St James Terrace
Lochwinnoch Road
Kilmacolm
PA13 4HB

Mr Paul McLaughlin
McLaughlin Drainage Services Ltd
Ardoch Farm
Kilwinning
KA13 7QJ

1 November 2012

Dear Mr McLaughlin,

**Payment – Drainage Works (17-18/10/12) – 3 St James Terrace, Kilmacolm
Invoice Number 2481**

Thank you very much for your recent work in carrying out drain repairs at the above address.

Please find a cheque enclosed for the amount of £810.

I must express my appreciation for your services in resolving the problems, and doing so in line with the original quotation. The professional manner and considerate approach of your crew (Shane and Barry) was outstanding, and I note the attention given between Gareth and yourself in your preliminary visit and overseeing the work on the day. All of this provided a welcome level of confidence for me as the work was commenced, and I would say for everyone involved, was a good job, well done.

If I ever have need to, I would not hesitate to use your firm again.

Yours sincerely,



Damian Laird